

ABSTRACT OF THE DISCLOSURE

An agent interface controls display of an agent and receives a request from a user. A search engine searches for an action script describing a procedure of controlling the agent interface in accordance with the request input from the agent interface. An action script executing engine executes the action script searched by the search engine. Thus, since action scripts adapted to be used for the same kind but different types of electrical household appliances are prepared in action script DB, for example, the different types of electrical household appliances can be operated by the same procedure and interfaces can be unified.